



Strategic Plan 2025-2028

Background

London School of Commerce & IT (LSCI) is an OfS registered Higher Education College in London. It has been delivering Higher Education courses since 2009. At present it has partnerships with Pearson, Buckinghamshire New University and NCFE to deliver level 4 to level 6 courses in Business Management, Health & Social Science, Data Analysis, and Cyber Security

Vision

Our vision is to make LSCI as an institution of choice where learners' career aspirations are fulfilled through education, qualification, employment and entrepreneurship

Mission

Our mission is to provide higher education to learners for achieving career goals through desired qualifications, skills and entrepreneurial abilities.

Strategic Goals

- To survive and thrive as a higher educational provider in the UK
- To build and maintain educational partnerships with reputable awarding organisations in the UK
- To deliver high quality student experience and outcome
- To build and maintain brand image for LSCI
- To remain financially viable and sustainable

Core Values

- Student focus in order to deliver satisfactory student experience
- Professionalism in all academic and administrative activities
- Leadership in providing effective guidance and support students and staff
- Empowerment of teaching and admin staff to make prudent decisions

- Inclusivity, diversity and equality to ensure fairness and equity for all
- Excellence in all activities and actions

Operational Objectives to implement Strategic Goals:

- Continue meeting the conditions of OfS registration and diligently adhering to awarding organisations' requirements.
- Explore new partnerships in order to increase course provisions to meet market demand
- Deploy sufficient resources and support for the students in order to help them achieve their goals
- Recruit, develop and retain qualified teaching and admin staff in order to ensure excellent student support, experience and achievements
- Use and maintain digital technologies in order to ensure flexibility, inclusiveness, and quality in course delivery and assessments
- Formulate and implement effective marketing strategy in order to recruit suitable students for all the courses
- Adopt and follow best practices in financial management, budgeting and expenditure

Previous developments:

Since its inception in 2019, LSCI has been continuously developing itself as a viable Higher Education institution in London. The journey started with Pearson's centre approval in 2009 to deliver Higher National Diplomas (HND) in Business and other disciplines. Thereafter, it got centre approval from Trinity and NOCN to deliver English Language and some short courses. In order to enhance quality and maintain expected academic standard, it subscribed to Quality Assurance Agency (QAA) in 2014.

in 2018, LSCI began delivering Pearson's Level-5 Diploma in Education and Training (DET). As the student numbers increased, the required resources like teaching and admin staff, Classrooms, IT lab and other relevant resources were enhanced proportionally.

In the same year (2018), it became registered with OfS as an approved HE College in the UK. In 2019, LSCI entered into a partnership agreement with Buckinghamshire New University (BNU) to deliver BA (Hons) in Business Management and BSc (Hons) in Health and Social Science.

In 2025, LSCI got centre approval from NCFE to deliver two Level-4 Diplomas in Cyber Security Engineer and Data Analyst.

In terms of financial success, LSCI's income has been growing steadily. For example, in 2019, LSCI's income was £517,000. In 2020, it increased to £952,000 and in 2021, the revenue increased substantially to £3,660,000. The continuous financial growth has helped it to remain financially viable and sustainable.

This Strategic Plan has been formulated to maintain what have been achieved in the previous years and to develop further in the future.

An Action Plan for strategic plan and Operational Objectives have been given in the **Annex-1**

LSCI Strategic Plan: Action Plan

Strategic Goals	Operational Objectives	Intended outcome	Responsibility	Timeframe	Success Measures	Progress to date
To survive and thrive as a higher educational provider in the UK	Continue meeting the conditions of OfS registration and diligently adhering to awarding organisations' requirements.	LSCI will survive as a reputed HE College in the UK	LSCI Senior Leadership Team	2025-28	1-Continuation of OfS registration and existing Partnerships 2-NSS reports 3- External Annual reviews	Both are maintained
To build and maintain educational partnerships with reputable awarding organisations in the UK	Explore new partnerships in order to increase course provisions to meet market demand	To increase new course provision and reduce the risks to survivability and sustainability	LSCI Senior Leadership Team	2025-28	Maintaining the existing and adding new partnerships	One new partnership began with NCFE since 2025
To deliver high quality student experience and outcome	Deploy sufficient resources and support for the students in order to help them achieve their goals	Enhanced Student experience and outcome	CEO and Principal	2025-28	Positive feedback in the NSS reports, Internal Students Surveys, Assessment Board Results, External Examiners' reports	So far student feedback has been positive in all areas of NSS and internal surveys. Students' achieved more than 80% pass rates in all courses.

To build and maintain brand image for LSCI	Recruit, develop and retain qualified teaching and admin staff in order to ensure excellent student support, experience and achievements	Enhance reputation of LSCI for making it as a HE College of choice	CEO and Principal	2025-28	Increase in student enrolment for LSCI courses, new partnership agreements	So far, student admissions have been increasing, and LSCI was able to add new partnership with NCFE in 2025
To remain financially viable and sustainable	Adopt and follow best practices in financial management, budgeting and expenditure	LSCI remain financially viable and sustainable	CEO	2025-28	Satisfaction of OfS and partners with LSCI financial status	So far OfS Annual Financial Returns (AFR) were all satisfactory